Written Testimony of Donald Lee Moak

Before the Senate Committee on Homeland Security and Governmental Affairs Confirmation Hearing, the United State Postal Service Board of Governors June 3, 2020

Chairman Lankford, Ranking Member Sinema, and members of the Committee, it is an honor for me to be here today, and I want to thank you for considering my nomination.

I believe government service is a high calling and consider it an honor to serve my country. My government service began in the summer of 1977 when I commenced the United States Marine Corps Officer Candidate school. Ultimately, I was commissioned as a Second Lieutenant and served as a Marine Corps fighter pilot, flying the F4 and F18. I did two tours of duty in Asia and upon return did a Navy exchange tour at Cecil Field, Florida. After nine years of active duty I left the Marine Corps and transitioned to the Navy Reserve, where I continued to fly fighter jets until I retired from the military with the rank of Commander in 2001.

After my time on active duty, I also became a pilot for a commercial air carrier. As a commercial airline pilot, when not performing my primary duty of safely transporting passengers, I volunteered and was elected as a representative to the Air Line Pilots Association (ALPA), an association that was originally conceived in 1931 to represent air mail pilots. I had many appointed and elected positions in the association, ultimately becoming the President of ALPA from 2011 to 2014. I represented more than 50,000 U.S. and Canadian pilots at over 30 companies on contractual, safety and government policy matters. I led a team to address complex bankruptcy restructurings, mergers, and retirement, healthcare, and benefit matters. Nothing was easy in the airline and labor business, and all stakeholders had to work together to settle negotiated agreements. I also served on numerous government aviation safety committees, including the Federal Aviation Administration's (FAA) Management Advisory Committee (MAC) and NextGen Advisory Committee (NAC), and recently I was appointed to the FAA's Drone Advisory Committee to Review the FAA's Certification Process.

When I was nominated for a position on the Board of Governors of the USPS, I was truly honored. More importantly, I am motivated to get to work to help our Postal Service thrive and meet its Universal Service Obligation (USO). As a proud American citizen and a veteran of our armed forces, I am forever grateful for the mail that was sent from my parents in the United States to me at the mail call near my tent in South Korea in 1983. Today, I send mail to my youngest son, Lieutenant Junior Grade Moak, stationed on the USS Bataan, which is currently at sea deployed to the Middle East. Whether it is letters to and from our men and women in uniform, birthday cards from beloved family members, essential CARES Act stimulus checks, or routine correspondences like bill payments, the USPS and its mission of delivering reliable, affordable, universal mail to and for the American people is an enterprise that I am motivated to ensure continues and succeeds.

In preparing for this nomination I have reviewed some of the information detailing the compound financial and service challenges facing the United States Postal Service today. If confirmed, I intend to spend intensive time working with the current Board, the new Postmaster General, USPS management, USPS labor, and all stakeholders to better understand the problems they are facing. Though I am not a postal expert and I am still only at the beginning stages of understanding the Postal Service's current challenges, what I am is someone who believes that any problem is solvable and as I have stated previously, I have worked on complex issues concerning many of these same challenges with multiple stakeholders with differing agendas, and have found success. I believe that by identifying all issues, working with all stakeholders, driving consensus on a comprehensive plan, then deciding how to execute that plan with thorough, measured and transparent oversight, success will follow.

If confirmed, I look forward to working on the challenges facing the United States Postal Service and I am confident that we will work together to continue to meet the expectations of the American people and uphold the mission of the USPS.

Thank you, Chairman Lankford and members of the committee, and I look forward to your questions.

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